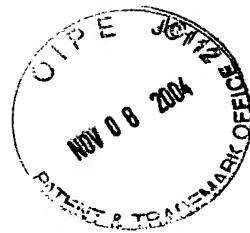


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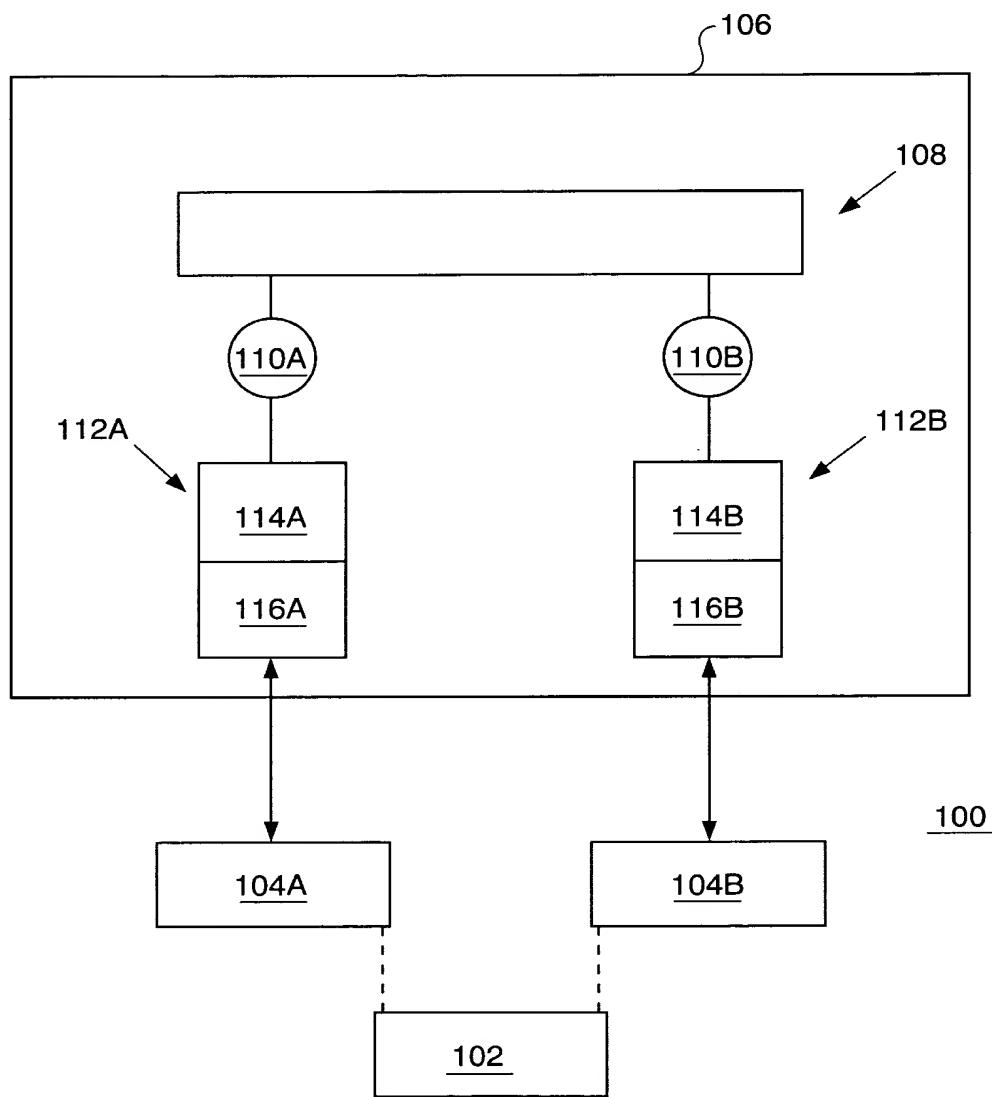
Title: SYSTEM AND METHOD FOR PERFORMING SERVICE OPERATIONS

Inventor: Brian P. Anderson Atty. Docket No.: 00-442



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FIG. 1



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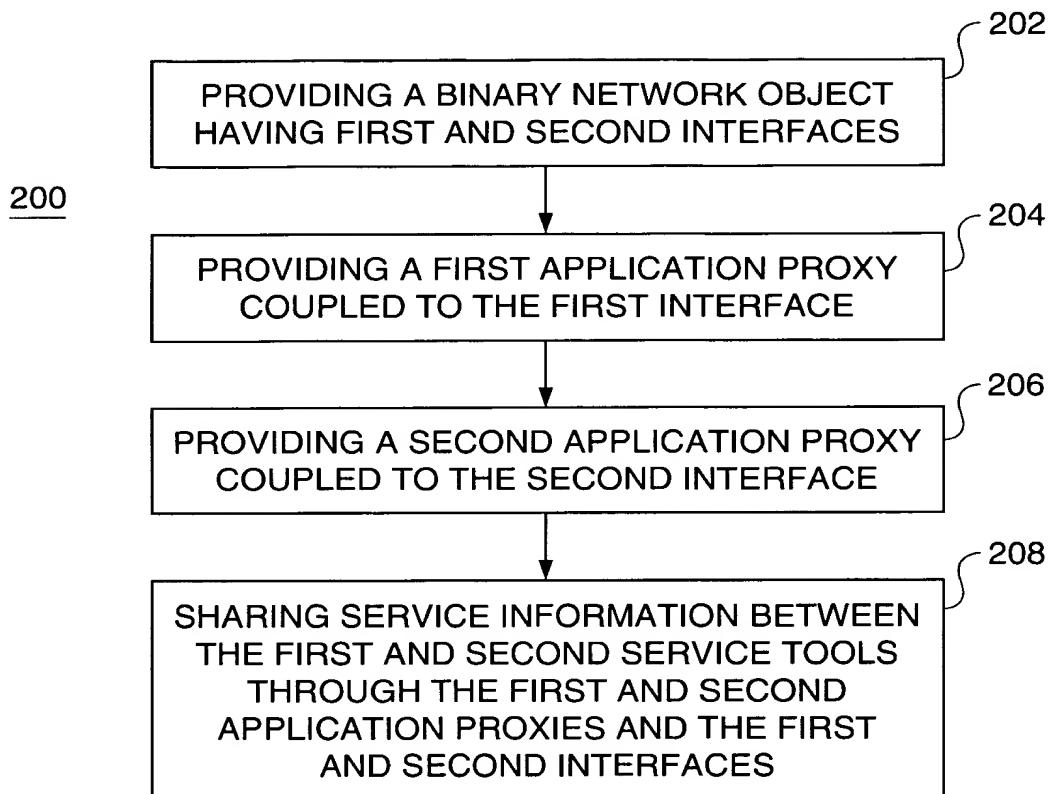
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OPERATIONS

Inventor: Brian P. Anderson Atty. Docket No.: 00-442



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H - I S - 2 -



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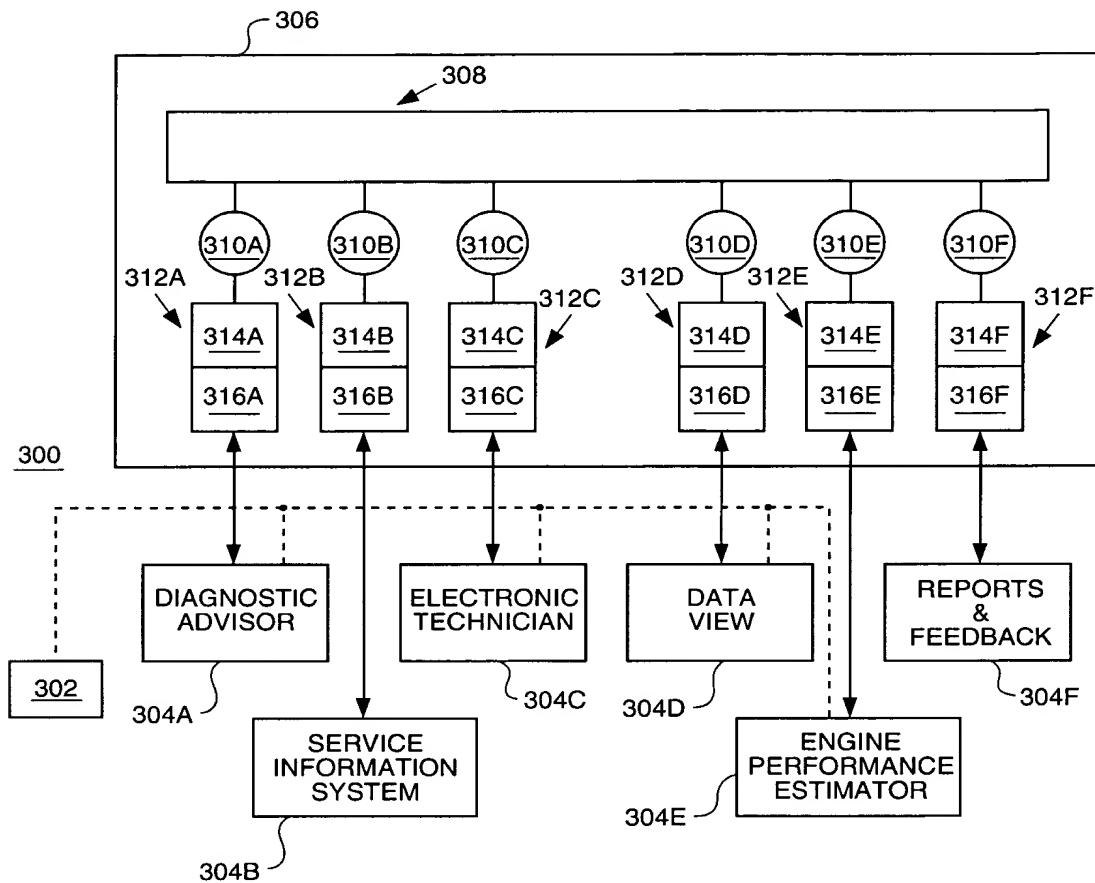
Title: SYSTEM AND METHOD FOR PERFORMING SERVICE OPERATIONS

Inventor: Brian P. Anderson Atty. Docket No.: 00-442



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F I G - 3 -



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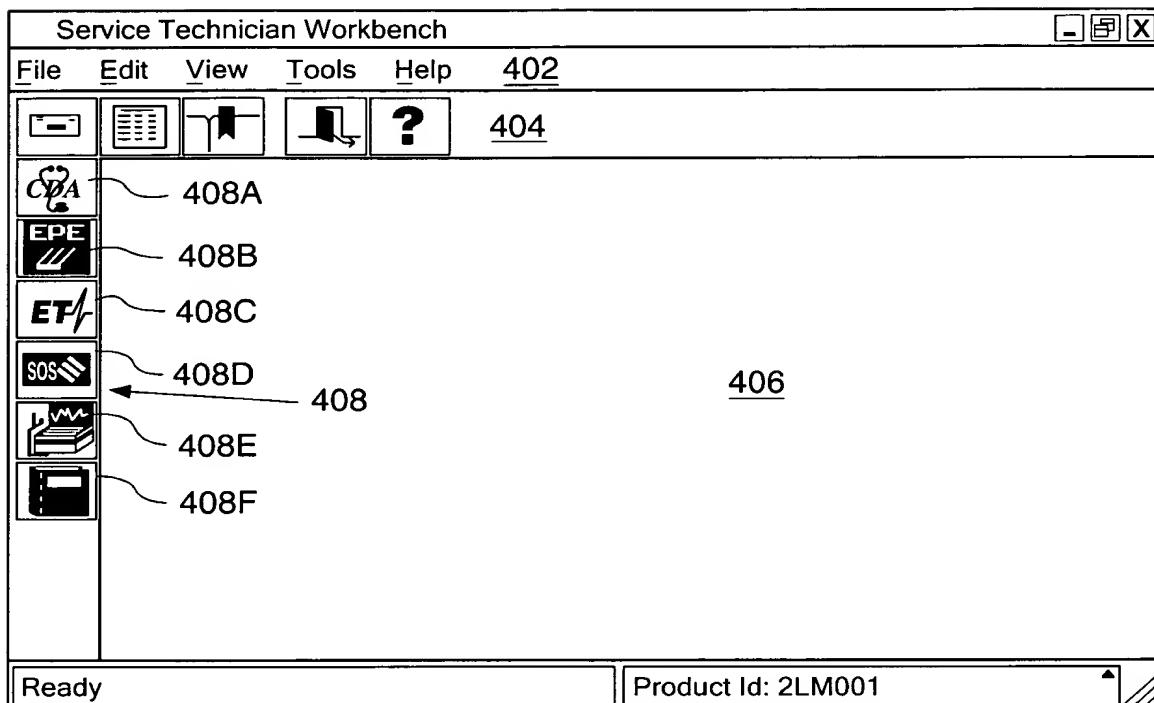
Title: SYSTEM AND METHOD FOR PERFORMING SERVICE  
OPERATIONS

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FIG. - 4 -



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